

X/D/TZ

Reg. No:

Final Assessment Test – April 2026

Course: BAENG101 - Technical English Communication

Class NBR(s): 0478 / 0480 / 0483 / 0490 / 0503 / 0507 /

0509 / 0511 / 0513 / 0515 / 0550 / 0552 /

0556 / 0558 / 0560 / 0562 / 0564 / 0566 /

0568 / 0570 / 0572 / 0580 / 0581

Slot: B1+TB1

Max. Marks: 100

Time: Three Hours

- KEEPING MOBILE PHONE/ANY ELECTRONIC GADGETS, EVEN IN 'OFF' POSITION IS TREATED AS EXAM MALPRACTICE
- DON'T WRITE ANYTHING ON THE QUESTION PAPER

COs	CO Statements
CO1	Enhance writing skills for better publication
CO2	Identify the basic concepts related to various aspects of communication
CO3	Apply grammatical rules in academic and real-life contexts
CO4	Demonstrate analytical reading skills in terms of deciphering research articles
CO5	Illustrate intensive listening and Speaking skills through individual and group activities.

BL – Blooms Taxonomy Level (1 – Remember, 2 – Understand, 3 – Apply, 4 – Analyse, 5 – Evaluate, 6 – Create)

Answer ALL Questions
(10 X 10 = 100 Marks)

1. What is the definition of a "User Manual" in technical taxonomy? Elucidate with appropriate examples.
2. In 2014, Yahoo suffered a massive data breach but delayed informing users and investors for years. When they finally disclosed it, regulators noted that they had failed to maintain "Correctness" and "Completeness" of their reported security lapse. This had created a false reality, leading to a \$350 million reduction in their acquisition price by Verizon. In the light of the fact above, describe the importance of "correctness" and "completeness" in the domain of technical writing.
3. A) Identify and correct the errors related to Subject-Verb Agreement in the following paragraph:

CO2 BL2

CO2 BL2

CO3 BL3

Everyone are happy when the superstar batsman appears on the field to bat. One of the favourite position in the cricket field is gully. However, during the match, neither the field umpire nor the third umpire are having any excitement. Afterall, it is a routine affair, and they need to be indistinct. A pair of unswerving gloves are required for proper wicket-keeping. As cricket is having a global fan-following, even in front of a large crowd, a true cricketer and batsman are never nervous.

B) Identify and correct the errors related to tenses in the following paragraph:

The invigilator, during the exam, found a chit, lying on the table of a student and gives it to the Exam control room. The student informed the Exam Committee Members that he keeps that paper in that Examination for reference. The student further clarified that by the time the invigilator arrived, he finished his writing, without taking help from the paper. The Exam Committee asks the student to report to the COE's office on the next day. The next day, the Meeting at COE's office starts at 10:30 AM, but the student concerned arrived late. Naturally, the COE, in consultation with the Room Invigilator and other members, suspended the guilty student.

4. A) Fill-in the blanks with the right conditional clause:

CO3 BL2

i. If I could speak French, I _____ for that position.

ii. If I had known you were arriving today, I _____ received you at Chennai Airport.

iii. If you perform *Kapalbhati* every day, you _____ more energy.

iv. Water _____, if you heat it to 212 degrees Fahrenheit.

v. If she had concentrated on her project work, she _____ got an 'S' Grade.

B) Change the following passage from Active to Passive voice:

The students organized a Blood Donation camp recently. The Registrar inaugurated the event at 10:00 AM. Many doctors praised the humanitarian effort. Christian Medical College, Vellore, sponsored tiffin for the donors. Finally, the Pro-Vice Chancellor, distributed certificates to all participants.

5. Write definitions of the following words, in two-three sentences:

CO4 BL3

i. Webinar

ii. Brandish

iii. Inconspicuous

iv. Orthodox

v. Philanthropic

6. a) Read the following passage and answer the questions that follow:

CO4 BL3

The climate of the Earth is always changing. In the past it has altered because of natural causes. Nowadays, however, the term climate change is generally used when referring to changes in our climate which have been identified since the early part of the 1900's. The changes we've seen over recent years and those which are predicted over the next 80 years are thought to be mainly because of human behaviour rather than due to natural changes in the atmosphere.

The greenhouse effect is very important when we talk about climate change as it relates to the gases which keep the Earth warm. It is the extra

greenhouse gases which humans have released which are thought to pose the strongest threat. Scientists in the UK and across the world are looking at the evidence of climate change and are also using computer models to come up with predictions for our future environment and weather. Scientists are developing "direct air capture" technologies to remove existing CO₂ from the atmosphere.

However, the next stage of that work, which is just as important, is looking at the knock-on effects of potential changes. The regular use of renewable energy is becoming increasingly popular. The possibilities for alternative energy sources, including solar power, wind power, geothermal, water power and even nuclear energy is immense!

- a) Who is responsible for the changes in climate over the recent years? [2]
- b) Explain the alternative energy resources. [2]
- c) To what extent scientists may be able to resolve the problems related to climate change? [3]
- d) As individuals, how can we tackle climate change? [3]

OR

- 6. b) Write short notes on any two parts of a research paper. CO4 BL3
- 7. a) Write an appropriate Abstract for the following short research paper: CO1 BL3

The Impact of Remote Work on Productivity

Introduction:

The transition to remote work has accelerated globally, yet its long-term impact on productivity in small technology firms remains debated. While flexibility is often touted as a benefit, the loss of in-person collaboration may hinder innovation.

Methodology:

This study adopted a mixed-methods research design. A survey was distributed to 50 employees working remotely at three small technology companies (under 50 employees) located in the Metro area. The survey measured self-reported productivity levels on a scale of 1-10 and included questions regarding burnout.

Results:

Results showed that 70% of employees reported a 15% increase in daily productivity, largely attributed to the elimination of commuting time. However, 60% of participants also reported increased feelings of burnout, citing the lack of boundaries between home and work life.

Conclusion:

The study concludes that while remote work enhances individual productivity, it poses risks to employee well-being and long-term team collaboration. Therefore, hybrid models or stricter "offline" policies are recommended.

OR

7. b) SOP is a mandatory document for an Australian student visa application, especially for students who intend to pursue MS at a top Australian university. Write a Statement of purpose or SOP in about 500 words, clearly outlining your academic and family background, reasons for choosing Australia as your study destination, your ability to support your studies financially, and your intentions of leaving that country after completing your study program. CO1 BL3
8. Effective leadership combines interpersonal skills, strategic thinking, and core character traits that inspire teams to achieve common goals. After studying about different leadership styles, which do you think is the best for a normal work day in an organization. Explain with example. Imagine necessary details. CO6 BL3
9. Thintext Solutions, Chennai launched a high-stake project to develop a new app. The Project Manager, Zainab Muzzamil, used Belbin Team Roles to build the perfect team. She aimed for the best, selecting three highly creative 'Plants' and three dynamic, competitive 'Shapers'. For the first two weeks, the team was a whirlwind of activity. The Plants constantly generated brilliant, inventive ideas, while the Shapers passionately challenged everything, pushing the team to move faster. However, the team soon fell behind schedule. While they had plenty of ideas and drive, no one was focusing on the daily, meticulous work of testing the code or fixing small, practical mistakes. Zainab was thoroughly frustrated and was unable to fix the problem. CO6 BL3
- i. What is the primary problem with team composition in this case study?
 - ii. What could Zainab do to fix the team's issues?
10. Background: NexaPharma, Durgapur is launching a new cardiovascular drug, CardioPro. The Marketing Department has created a high-intensity, digital-heavy campaign focusing on brand image. The Sales Department, however, is tasked with physical, face-to-face marketing to doctors. CO6 BL3
- The Conflict: Manali Ghosh (Marketing Manager) is frustrated because the sales team is not using the new digital tablets provided, sticking to old brochures. Sanjoy Chatterjee (Sales Manager) is upset because the digital content is too technical and not suitable for quick, 2-minute doctor visits, and blames marketing for creating "fancy, useless tools."
- The Result: The sales team feels unsupported, and the launch is lagging behind target.
- i. What is the root cause of the conflict between Manali and Sanjoy?
 - ii. If you were the mediator, how will you resolve this conflict to achieve Team harmony?

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